

**Alameda County Behavioral Health Care Services
Child and Young Adult System of Care (CYASOC)
CYASOC Critical Care Manger
Functional Job Description**

Day-to-day Job Functions and Responsibilities

Note These are examples of the day-to day activities of this role in the CYASOC and in no way shall these examples replace the minimum qualifications and other requirements approved by the Civil Service Commission Job Description posted on the Alameda County Human Resources website.*

For children and youth Birth -24 years old, the CYASOC Critical Care Manger is responsible for the following:

- Use of Yellowfin Data to track high users, “un-linked” youth, statistics on case opening times, etc.
- Closely monitor the contract deliverables and utilization of the Willow Rock and Children’s Hospital BERT Contracts.
- CYASOC lead for youth receiving or transported to out of county Psychiatric Health Facilities (PHF)
- CYASOC Lead for acute and sub-acute placements both in and out of the County
- Coordinate with Medication Clinic on youth referred for Medication Support
- Liaison with the CYASOC Juvenile Justice Health Services Director on CFS/Assessment Center youth with frequent hospitalization due to placement issues and other issues.
- Lead coordination of Willow Rock Crisis Stabilization Unit and the Psychiatric Health Facility (CSU and PHF)
- Support Juvenile Justice Center youth sent to Willow Rock CSU and PHF for Emergency Psychiatric Services (intakes, transfers, etc.)
- Lead Coordinator with Children’s Hospital BERT program
- Serve as the CYASOC point of contact for ACBH Mobile Crisis work involving youth and adolescents (as needed with Crisis Division)
- AB 1299 Presumptive Transfer Lead
- CYASOC Liaison for Eating Disorder treatment services
- CYASOC Liaison with John George for TAY population
- CYASOC Liaison for Transition Aged Youth receiving services at Santa Rita and/or other re-entry programs.

Regularly attended Meetings:

- CYASOC Management Team Meetings
- CYASOC Clinical Outpatient Meetings
- CYASOC Providers Collaborative
- Attend JJC Team Meetings (as needed)
- Willow Rock Nuts & Bolts (facilitator, agenda, collect notes and attendance)